Enhancing Awareness on Banking, Unscrupulous / Fictitious Offers

1. Governor, RBI, bank or any such other organization does not send mails or SMSs asking you to deposit money to transfer a large sum of money to your account. Do not be a victim of such frauds.

2. How can you win a lottery when you have not purchased any lottery ticket? Do not get lured by such offers even if they come in the name of RBI Governor or any such other reputed people/organizations.

3. When you receive an email offering you a huge sum of money, pause for a moment and think: How did he get my email id? And why is he offering me such a huge sum of money? The answers will not allow you to transfer even a small sum of money to anyone.

4. Lodge a complaint with local Police/cyber-crime authorities immediately if you are harassed by telephone calls or emails offering you huge sums of money.

5. RBI never deals with individuals for savings account, current account, credit card, debit card etc.

6. RBI does not keep funds or accounts of any individual/public/trust. Do not be a victim to any such offers coming to you on phone or email in the name of RBI.

7. Do not share your internet banking details such as user ID / password or your credit/debit card number/ CVV/ OTP with anyone – either over phone or through email.

8. Do not send any money as an initial deposit/commission/transfer fee to anyone for any offers made in the name of RBI, Income Tax, any Bank, World Bank, IMF or any such reputed organizations. They never keep such moneys.

9. Avoid banking through public, open or free networks. Use only sites with https: i.e. verified, secure and trusted websites for online banking. Change your online banking password and PIN regularly.

10. Block your ATM Card, Credit Card, Prepaid Card immediately, if it is lost or stolen. Do not share password/PIN to anybody.

11. Register your mobile number and email to get instant alerts. You need to take precautions while banking online. Do not store important banking data in your mobile, email or wallet.